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# The Four Keys to Success in selecting a VDI service provider

## 1. Never sacrifice data security in the name of costs savings.

Low-cost VDI vendors tend to skimp on the very things needed to ensure data security. The biggest shortcoming is usually in providing “shared cloud”, where your data sits on the same server used by other companies. Only providers offering “private cloud” — where your company has its own unique server — gives you the protection you need against modern security threats. Beyond private cloud, always scrutinize things like antivirus, back-up and restore hardware and methodologies, etc. These things cost money for vendors to provide, but they are crucial to ensuring that your data is secure.

## 2. Be sure to secure the VDI admin capabilities needed for IT to address everyday problems that your users might encounter.

With the right admin module in place, your IT team will have visibility into each user’s VDI, allowing you to quickly identify and fix the typical issues that people in your organization may face. Getting your users back up and running swiftly keeps them happy and allows your IT team to focus on other important matters. Failure to ensure that your VDI services offers these admin

capabilities means your IT team is flying blind and user productivity suffers while you try to diagnose and fix the problem.

## 3. Know where your data will be located.

Many companies are recognizing the need to ensure that their data is stored within specific legal jurisdictions, thus protecting the company against litigation and regulatory issues that could arise in some locations. Making sure that you know where your data is located, and getting that in writing, helps to protect vital interests of your company.

## 4. Be sure that the service provider has the expertise and experience needed to fully support your needs related to implementation and ongoing support.

Implementing VDI requires significant expertise, and companies seeking a lower price often fail to realize that they may need to hire or develop internal expertise to be able to implement and manage the service. Learn precisely what the vendor will do to implement your VDI and provide ongoing support, and confirm the role you and your team will need to play.



VisorVDI is a service provided by DHK Enterprises, Inc.

Visor VDI provides practical senior level guidance as we evaluate, plan, implement, and manage all of your VDI-related needs. Our goal is to make your IT team’s job easier, reducing the time required for user support so that you can focus on other important projects.

Visor VDI has expertise in the entire technology infrastructure needed to keep your business running smoothly and safely. We provide complete technology solutions that internet, computers, security, servers, remote access, backup recovery, and more. We understand each piece of the technology puzzle as well as how the puzzle pieces must all fit and work together.

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